Cybersecurity Advisory

In recent years, cybercrime involving phishing scams, impersonation emails, and fraudulent websites posing as companies or their employees has been on the rise.

We ask our customers, business partners, and other stakeholders to remain vigilant and take the following precautions to help protect themselves from potential fraud and cyber threats.

Precautions

1. Beware of suspicious emails, text messages, and social media messages

You may receive emails, text messages, social media messages, or other communications impersonating Kenedix and asking you to provide personal information or login credentials.

If you receive a message from an unfamiliar sender, notice anything unusual in its content, or otherwise suspect that it may be fraudulent, please do not click on any links or open any attachments contained in the message.

2. Exercise caution when entering IDs, passwords, or other sensitive information

If you access a website through a link contained in an email, text message, or other communication purporting to be from Kenedix and are asked to enter your ID, password, credit card information, identity verification information, or other sensitive information, please do not enter such information without first confirming the URL and the authenticity of the website.

3. Check our official website for information

For official announcements and other information from Kenedix, please refer to our official website.

If you receive a suspicious communication, please do not use the contact information provided in the email or text message. Instead, please contact us through the inquiry form on our official website.

4. If you receive a suspicious communication

If you receive a suspicious email, text message, phone call, or other communication impersonating Kenedix, please do not reply, access any links, or provide any personal or other sensitive information.

If you have already provided personal information or login credentials, please promptly contact the relevant authorities or the service provider concerned.

Our Commitment to Cybersecurity

Kenedix is continuously working to strengthen its information security and cybersecurity measures.

We will continue to implement appropriate security measures and provide relevant advisories and information to help ensure that our customers and business partners can conduct business with us with confidence.